

AWD[®] EnCorr[®]

Part of AWD's[®] (Automated Work Distributor[™]) business process management (BPM) suite, EnCorr[®] is an advanced business correspondence system, automating the processes of letter generation.

Beyond Traditional Microsoft[®] Word Processing

EnCorr integrates with multiple line-of-business systems so that all data relevant to a specific transaction is transferred automatically to EnCorr for individualized letter generation.

To save valuable processing time, EnCorr generates the letter with the transferred data, and then prompts the user for any additional information needed to complete the letter.

In addition, EnCorr can automatically insert applicable enclosures, variables, and letter options, as well as apply digitalized signatures.

Integration with the Leading MS[®] Word Processing Packages

By integration with a third-party word processor, EnCorr offers advanced functionality and eliminates the need for training on a word processing package. EnCorr composes letters in the word processor window, enabling the user to work in a familiar environment.

After a letter has been composed, the user can preview it in the word processor. At this time, all additional copies and enclosures are shown on the screen in the format in which they will be printed. Changes can be made quickly and easily in the edit mode.

Enhanced Quality Control

Regular features of the word processor, such as the spelling checker, thesaurus, and grammar checker, can be used to ensure the accuracy of the automated letters.

When used with the Automated Work Distributor[™] (AWD[®]), EnCorr can create an image of any correspondence generated and include that item as part of a case, providing online storage and immediate access to letters.

In addition, EnCorr integrates with AWD's quality subsystem, allowing a wide range of quality-based reporting for correspondence.

Discover the EnCorr Solution

EnCorr's capability to generate business correspondence automatically from the production work flow workstation makes it much more than a traditional word processor. It is a browser-based solution for greater productivity and improved customer relationships.

For more information on EnCorr or other AWD solutions, contact us at (888) DST-INFO, or visit our Web site at www.awdbpm.com.



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